Our Partners

Access: Supports for Living
Astor Services for Children & Families
Cornell Cooperative Extension Ulster County
Family Services & Hudson Valley Mental Health
Family of Woodstock
Gateway Community Industries, Inc.
HealthAlliance of the Hudson Valley
The Institute for Family Health
Mental Health Association in Ulster County
People USA
Step One Child & Family Guidance Center
Ulster County Department of Social Services
Ulster County Office for the Aging

Ulster County Department of Health & Mental Health
239 Golden Hill Lane, Kingston, NY 12401-6441
Tel: (845) 340-4110 | Fax: (845) 340-4094

For more information, please contact:
Katrina Huller Williams, LCSW-R, CASAC
(845) 340-4143 | kawi@co.ulster.ny.us

Integrated Ulster

Integrated Ulster is a partnership of organizations of all types to create a system of care that is welcoming and effective in addressing the complex needs of all people in Ulster County.

Vision & Mission

We all welcome people and families with complex issues into caring relationships with a wide variety of providers across all systems of care. All people deserve the promise, hope and help to achieve productive and meaningful lives that fulfill their vision of wellness.

We aim to create a universal approach for service providers to create a system of care that is:

- Welcoming
- Accessible
- Capable of providing care that is:
  - Person & Family Centered
  - Recovery & Resiliency Oriented
  - Trauma Informed
  - Culturally Competent, and
  - Integrated
Guiding Principles

With the Comprehensive, Continuous, Integrated System of Care (CCISC) model* as a framework, we are guided by the following principles:

- **Complexity is an expectation.**
- **Service partnerships are empathic, hopeful, integrated, and strength-based.**
- **All people are unique and one size does not fit all.**
- **All issues and needs are the primary concern.**
- **Progress takes time. Change involves meeting the person where they are at and addressing each issue over time.**

*Minkoff and Cline (2004, 2005)

Goals & Action Steps

**Outcome:** Everyone in Ulster County in need of help will be welcomed and provided with the best possible service by staff who are empowered with the tools they need.

**Goal:** To improve collaboration and communication among helping providers.

**Action Steps:**

- Creation of a directory of Integrated Ulster members who will be the point contacts in ensuring their agency is accessible and welcoming to the public as well as partner agencies.
- Implementation of a *Resource Weekly* e-newsletter to enhance the sharing of news and information among human services providers in Ulster County.

**Goal:** To assist providers in becoming more welcoming, accessible and capable of helping with complex issues.

**Action Steps:**

- Each partner organization will identify “Change Agents” who will develop a quality improvement team within their agency to conduct a self-assessment and strive toward being better at assisting those with complex needs.
- Implement a bi-annual orientation for human services provider staff with trainings consistent with our vision, mission and guiding principles.